

WIRRAL COUNCIL

HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE:
9 SEPTEMBER 2010

REPORT OF THE DIRECTOR OF ADULT SOCIAL SERVICES

**CARE QUALITY COMMISSION INSPECTION REPORT: SAFEGUARDING
ADULTS, MAKING A POSITIVE CONTRIBUTION FOR ADULTS WITH A
LEARNING DISABILITY AND INCREASED CHOICE AND CONTROL FOR
ADULTS WITH A LEARNING DISABILITY**

Executive Summary

This report provides Overview and Scrutiny Committee with an introduction to the Care Quality Commission Inspection findings from its review undertaken in May 2010. The focus of the inspection was on safeguarding adults, making a positive contribution for adults with a learning disability and increased choice and control for adults with a learning disability.

As part of the inspection process the Care Quality Commission will formally present their findings to Cabinet on 2 September 2010, until this date the report which has been shared with Cabinet, will remain embargoed to members of the public. It will then be available on the Care Quality Commission website and in Easyread versions. Copies of the report and improvement plan will be sent to members of this Committee on 3 September.

1 Background

1.1 An inspection team from the Care Quality Commission visited Wirral Council in May 2010 to find out how well the council was delivering social care. The inspection team looked at how well Wirral Council was:

- Safeguarding adults whose circumstances made them vulnerable
- Making a positive contribution for adults with a learning disability
- Increasing choice and control for adults with a learning disability

2 Inspection Process

2.1 Before visiting Wirral Council, the inspection team reviewed a range of key documents supplied by the Council and assessed other information about how the council was delivering and managing outcomes for people. This included the Council's own assessment of performance. The team then refined the focus of the inspection to cover those areas where further evidence was required to ensure that there was a clear and accurate picture of how the Council was performing.

- 2.2 During the inspection the team met with people who used services and their carers, staff and managers from a number of Council Departments and representatives of other organisations.
- 2.3 The Council has produced an action plan in response to the inspection report. This plan provides detailed responses to address all areas for improvement. In turn it recognises that working with partners is key, where good practice is identified the council will seek to build upon it.
- 2.4 The Care Quality Commission will return to Wirral in six months time (approximately end of January 2011) to undertake a follow up inspection to check on progress of the recommendations.

3 Inspection Judgements

- 3.1 The Inspection Report will identify what the Care Quality Commission found the Council was doing well and areas for development and make recommendations for improvements in each of the areas inspected.
- 3.2 The Care Quality Commission judges the performance of councils using the following four grades: 'performing poorly', 'performing adequately', 'performing well' and 'performing excellently'. In addition the Care Quality Commission rates a council's capacity to improve its performance using the following four grades: 'poor', 'uncertain', 'promising' and 'excellent'.

4 Improvement Plan

- 4.1 There are a number of issues raised by the Inspection and the recommendations from the Care Quality Commission that need to be addressed through a robust Improvement Plan.
- 4.2 Cabinet recognised that improvements will need to be made, both to Safeguarding and Services for People with Learning Disabilities.
- 4.3 The initial Improvement Plan approved by cabinet has been submitted to the Care Quality Commission. This will be kept under close scrutiny with progress reports to Cabinet submitted at two monthly intervals.

5 Financial Implications

- 5.1 There are no financial implications directly arising out of this report.

6 Staffing Implications

- 6.1 A range of issues have been addressed within the Improvement Plan to ensure that Wirral provides competent staffs, who have appropriate support and training.

7 Equal Opportunities Implications/Health Impact Assessment

- 7.1 An equality impact assessment was undertaken on the safeguarding improvement plan which was implemented and delivered between June 2009 and June 2010.

8 Community Safety Implications

- 8.1 None arising from this report.

9 Local Agenda 21 Implications

- 9.1 None arising from this report.

10 Planning Implications

- 10.1 None arising from this report.

11 Anti Poverty Implications

- 11.1 None arising from this report.

12 Social Inclusion Implications

- 12.1 None arising from this report.

13 Local Member Support Implications

- 13.1 None arising from this report.

14 Background Papers

- 14.1 CQC Inspection Report (embargoed until 2 September) and Wirral's improvement plan.

15 Recommendations

That;

- (1) Overview and Scrutiny Committee receive the findings from the Care Quality Inspection Report on 2 September 2010 and accept their recommendations.
- (2) Overview and Scrutiny Committee receives the initial improvement plan and determines how it will scrutinise this work.

JOHN WEBB
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